

Health Scrutiny Panel – Meeting held on Tuesday, 16th October, 2018.

Present:- Councillors A Sandhu (Chair, until 7.19pm), Smith (Vice-Chair), Ali, Chaudhry, M Holledge, Matloob, Qaseem and Strutton

Non-Voting Co-optee – Colin Pill, Slough Healthwatch representative (until 8.01pm)

Also present:- Councillor Pantelic

Apologies for Absence:- Councillor Shah

PART I

25. Declarations of Interest

None were declared.

26. Minutes of the Last Meeting held on 11th September 2018

Resolved – That the minutes of the last meeting held on 11th September 2018 be approved as a correct record.

27. Action Progress Report

The Panel noted the progress being made on the actions agreed at recent meetings. It was agreed that a Member visit be arranged to Respond and Lavender Court, instead of Priors and Phoenix Day Centres which were undergoing refurbishment.

Resolved – That details of the Action Progress report be noted.

28. Member Questions

No questions from Members had been submitted.

(With the agreement of the Panel, the Chair varied the order of the agenda to take items in the following order: Item 8 – Slough Safeguarding Adults Board Annual Report; Item 6 – Oral Health in Slough Children; Item 7 – SWB Half Yearly Report; and Item 5 – Five Year Plan Outcome 2.)

29. Slough Safeguarding Adult Board (SSAB) Annual Report

The Slough Safeguarding Adults Board (SSAB) Chair, Nick Georgiou, and Safeguarding Partnerships Manager, Betty Lynch, presented the Annual Report for 2017/18.

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It was a statutory requirement to produce an annual report and the format had been streamlined to be more accessible by focusing on key issues and highlights. The key points of the presentation are summarised as follows:

- The progress in aligning the procedures and approach between the independent adult and children's safeguarding board was outlined. Mr Georgiou chaired both boards and they were administered by a single business unit.
- Progress was noted on the key objectives including the identification and management of risk. There had been a reduction in the number of safeguarding concerns received with 695 in 2017/18 compared to 989 in the previous year. The principle reason was stated as being a greater understanding of safeguarding amongst partner organisations.
- The most common type of abuse was neglect (41%) followed by physical abuse (24%) and financial abuse (15%). Members noted some inconsistencies in the figures in the narrative and chart in the annual report (page 49 of the agenda).
- The main focus of the work was in reducing risk where a concern was identified and this was the outcome in 81% of cases in 2017/18.
- Slough performance in providing advocacy support for those who lacked mental capacity had improved on the previous year and was better than the national average.
- It was a priority to make safeguarding personal to help people achieve their desired outcome from a safeguarding enquiry and this work was being embedded.
- The priorities for 2018/19 included recruiting to the business support team, establishing a quality assurance sub-group and working with the joint safeguarding executive to improve the communications strategy and planning.

The Panel discussed the different types of reported abuse and it was stated that the overall pattern was broadly in line with previous years. The Panel requested further detail on the outcomes of concern/enquiries; the types of physical abuse reported and any relevant comparative data with previous years for types of abuse. Information about how to report safeguarding concerns was clearly set out at the beginning of the annual report (page 42 of the agenda). Councillors were asked to raise any concerns or issues about individual cases outside of the meeting and through appropriate channels to ensure they could be properly followed up.

It was recognised that in some cases vulnerable people did not accept the support offered and it could not be imposed unless their mental capacity was impaired. Assessments on mental capacity were not fixed and could be undertaken at different times people came to the attention of services. Assurance was provided that cases were properly documented and people were advised of the risks and consequences of refusing support. Information was also shared amongst professionals where appropriate. The issues of neglect and self neglect were discussed and Mr Georgiou explained the next steps to be taken including the establishment of a co-ordination group to work on early help for vulnerable adults.

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It was noted that the recorded figure for the number of carers in Slough, 11,626 (14% of the population), was probably in line with similar places to Slough but was likely to be significantly underreported. A Member asked about the work being done to reduce neglect by carers and it was responded that formal carers were regulated and a significant amount of work was done with agencies and providers to improve the quality of the workforce in part to tackle neglect. However, it was harder to tackle neglect carried out by informal carers outside of service settings.

At the conclusion of the discussion, the Chair thanked Mr Georgiou and Ms Lynch for presenting the annual report which was noted.

Resolved – That details of the Slough Safeguarding Adult Board Annual Report be noted.

(Councillor Sandhu left the meeting.)

(Councillor Smith in the Chair for the remainder of the meeting.)

30. Oral Health in Slough Children

The Lead Member for Health & Social Care and the Service Lead Public Health introduced a report on the current position on oral health in Slough.

Oral health was an important factor in people's general health and was closely linked to deprivation. There was a particular concern about the oral health of children locally. Slough had more children with teeth affected by decay, on average, than in any other local authority in the South East and one of the highest in England. The most recent data from 2016/2017 highlighted that 41.5% of children had one or more decayed, missing or filled teeth, compared to 23.3% in England and 16.4% in the South East. The impacts included missed school days and the need for urgent health care and oral surgery.

The Panel discussed the work being undertaken in Slough to address the problems. The Healthy Smiles Campaign had been launched earlier in 2018 which included training for staff who supported children in areas such as brushing, diet and sugar intake. Slough was working with Public Health England and some dental practices on the Starting Well pilot initiative which was an outreach programme targeting 6-8 primary schools in the areas of highest need to promote brushing to children and working with families. The results of the work undertaken would be evaluated to inform future activity.

Members were concerned about the high levels of tooth decay in Slough and whilst the initiatives described were welcomed it was noted that the limited funding meant they were not available to children across Slough. The Lead Member recognised the serious problems highlighted by Members and reiterated the strong action being taken to improve oral health and the wider factors of poor diet and low levels of exercise. In relation to the specific concerns expressed about the scale of the Starting Well initiative, the Lead

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Member stated that it was a pilot scheme focused on wards with the highest levels of deprivation and the ambition was to expand the scheme in future funding rounds. A question was asked about the sustainability of the initiative and it was responded that the Council was seeking to involve local businesses where appropriate. The Panel supported the pilot and it was agreed that an update would be provided to the Panel in January 2019.

Access to NHS dentists had previously been considered to be a problem in Slough and the Panel requested further information on the current number of dentists in Slough and any data available on the cost of tooth extractions in Slough.

Resolved –

- (a) That the actions being taken to deliver improved oral health, particularly in children in Slough be noted.
- (b) That the future extension of the Starting Well project be supported.
- (c) That the Panel receive an update report at the meeting in January 2019 on the pilot, roll out and funding.

(Colin Pill left the meeting)

31. Slough Wellbeing Board - Half Yearly Report

The Lead Member for Health & Care introduced that half yearly report of the work of the Slough Wellbeing Board in her capacity of chair of the Board. The key activities and achievements of the Board were set out in Appendix A to the report. The included the launch of high profile social media campaigns to promote healthy lifestyles and tackle loneliness and social isolation. It was noted that the Board was currently seeking to recruit two new private sector Board members to strengthen links to local businesses. The Partnership Conference had been held on 4th October and the feedback was being evaluated.

The Panel discussed various aspects of the report including the recruitment of private sector Board members and the recent conference. Whilst those Members that had attended thought the conference had been very good, the attendance was not considered to be fully representative of all parts of Slough's communities. It was responded that invitations had been sent out widely to try to engage all relevant groups but that some organisations that had accepted did not attend on the day, particularly from the voluntary and community sector.

The linkages between the Panel and Board's work was discussed and it was agreed that the outcomes of the Disability Task & Finish Group should be reported to the Wellbeing Board. It was therefore agreed that a report be added to its work programme for May 2019. It was also agreed that more

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could be done to promote activity and healthy lifestyles by making greater use of parks, open spaces and allotments.

At the conclusion of the discussion, the report was noted.

Resolved –

- (a) That details of the Slough Wellbeing Board Half Yearly Report be noted.
- (b) That the areas of joint working between the Panel and Slough Wellbeing Board as detailed in paragraph 5.4 of the report be agreed.
- (c) That the Panel ask the Wellbeing Board and partners to consider how to improve the provision and access to green spaces, including in new developments, allotments etc. to improve residents activity and wellbeing.
- (d) That the Slough Wellbeing Board receive a report on the outcomes of the Disability Task & Finish Group at its meeting in May 2019.

32. Five Year Plan - Outcome 2

The Service Lead Public Health introduced a report that updated on the progress of Outcome 2 of the Five Year Plan that focused on the health of local residents and enabling service users to take an active role in shaping the services available to them.

The 4 key actions for Outcome 2 were:

- Support our residents to be more active;
- Open a range of new leisure facilities including Slough Ice Arena, Salt Hill Activity Centre, Langley Leisure Centre, The Centre and a network of green gyms in our parks and open spaces;
- Support more people to take control of their care needs including a direct payment; and
- Support more people to have a health checks.

The progress being made against each of these areas was outlined including the major investment in new core leisure facilities and provision in neighbourhoods such as green gyms, trim trails and multi-use games areas. The impact of the new facilities on activity was queried and it was agreed that further information be circulated to Panel Members on usage figures of new or refurbished leisure facilities. The use of direct payments was increasing and Adult Social Care expected to reach the target of 500 by March 2019 and this was welcomed by the Panel.

Members discussed the provision of mental health services and progress was explained. It was agreed that a report on Recovery Colleges due for January 2019 to be extended to include some data, statistics and case studies on the

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progress of delivering mental health services since the last update to the Panel. The report was noted.

Resolved –

- (a) That progress on Outcome 2 Key Actions be noted.
- (b) That further information on the progress of mental health services be included in the report to the Panel on Recovery Colleges scheduled for January 2019.
- (c) That the Panel support further engagement with and contribution from communities and residents, in particular with becoming more physically active.

33. Forward Work Programme

The Panel considered the Work Programme for 2018/19 and agreed the following additional items for the meeting to be held on 17th January 2019:

- The report on Recovery Colleges to include additional information about the progress and effectiveness of mental health services since the previous report, including admissions from Slough to Prospect Park.
- Children's oral health update.
- First Annual Report on Screening and Immunisation.
- Health and adult social care budget update.

Resolved – That the Forward Work Programme be agreed.

34. Members' Attendance Record 2018/19

Resolved – That the Members' Attendance Record for 2018/19 be noted.

35. Date of Next Meeting

The date of the next meeting of the Panel was confirmed as 21st November 2018.

Chair

(Note: The Meeting opened at 6.30 pm and closed at 8.47 pm)